# Tenews senior communities

BRAND GUIDELINES

# You can never have too many experiences of a lifetime.

At Renew, we believe that experiences are the source of life, and the more active, engaging, and inspiring they are, the more worthwhile life becomes.

We know that every one of our residents deserves to live a healthy, happy, and purposeful life.

It's why we pack as many meaningful experiences into each day as possible for both our residents and their families.

This guide was created to give you insight into our unique approach to senior care and how we plan to revolutionize the industry.

### How to use this guide

The Renew Brand Guide was designed to be your resource for creating communications that authentically represent the Renew brand. A tight set of brand guidelines is essential for usability, accessibility, message clarity, and reputation. We've done our best to create a simple set of tools and rules so that you can create great work that represents the brand well.

Please stay as true to these guidelines as you can. By sticking to these simple guidelines, we'll make sure that everything consistently portrays the caring, professional, upscale Renew brand. If you have questions or run into any issues, consult the team to figure out the best solution.

#### our review process

As you use this guide to create experiences, emails, ads, videos, Facebook Twitter and Instagram posts, collateral, signage, hats, t-shirts, bumper stickers, postcards, or anything else you can dream up, we need to make sure that everything represents Renew. Be sure to run everything by the senior staff with plenty of time to review and approve.

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#### The brand on one page

The Life Savorer The Big-Hearted Iconoclast **OUR VISION:** MISSION #1 MISSION #2 MISSION #3 **OUR PURPOSE:** Prove it! A world where We exist to everyone is Demonstrate that experientialize experiences integrated happy until into everyday life the senior life the day they die make the difference

HOW:

We create unexpected living experiences for seniors to help them come alive

**OUR BRAND PERSONA:** 

EXPERIENTIALIZE IT

CREATE MEANINGFUL CONNECTIONS

BE BETTER TOGETHER

**LEAVE A LEGACY** 

**OUR BRAND ADVOCATE:** 

## The Renew Brand Bible

Should you need it, you can always access our complete Brand Bible. It is a detailed brand document that captures industry insights, profiles our brand advocate and user, and lays out our strategic approach.

The Renew Brand Bible can be found in the brand asset library.

The temporary archive location can be accessed here.





## Our brand persona

## The big-hearted iconoclast.

A passionate change-agent that's driven by a deep desire to help others by making the world a better place.



### Our brand advocate: a shared mentality

To be a consumer driven brand, we must become consumer evangelists. It's our role to be their champion, to place them first ensuring everything we do enriches their lives (however big or small).

My world looks & feels like:



My role is to:

Live the moment

Hello, we are... The Life Savorers

My Mantra in Life is... Never stop living

My friends would describe me as... Someone who takes advantage of life. I've been dedicated to actively participate in and take advantage of all life has to offer. I've always had a long bucket list and while I may never accomplish everything, I'm definitely going to try. I see life as something to be experienced - I want to enjoy everything from the simple pleasures to the more novel and unexpected.

What energizes me... Knowing I'm doing everything I can to create a fulfilling life, which means making a vibrant contribution to my family, my community, and even the world-at-large. For me, while the experiences are important, they aren't as meaningful or as exciting if you experience them alone. No matter what I'm doing it's always better when I get to share it with my family and friends - old and new.

What drains me... Guilt, shame, fear of being misunderstood. The feeling of being homogenized, deindividualized and stereotyped is one of my worst nightmares. And don't even try to convince me of slowing down, taking it easy and living a mundane existence. I can't imagine dying with the regret of what I should've done.

How my life is changing... I'm realizing nothing is permanent or guaranteed and I need to make the most of every moment because you truly never know if it will be your last.

What I increasingly value and treasure... Time, living in the moment. The people I trust. I realize I need to be able to put my trust in others who can help me experience life to its fullest potential.

To be worthy of my attention you need to... Be the conduit for a life well lived, provide the support and encouragement that helps me trust that you'll do everything in your power to support my ambitions; be true to your word - consistently demonstrate how I can continue to get the most out of this life...AND DON'T make promises you can't deliver on.

#### Our brand user: the senior resident

To be a consumer driven brand, we must become consumer evangelists. It's our role to be their champion, to place them first ensuring everything we do enriches their lives (however big or small).

My world looks & feels like:



My role is to:

Defy the "senior stereotypes

Hello, we are... The Life Savorer

My Mantra in Life is... Do not go gently into that good night

My friends would describe me as... Most people are amazed at how much life I still have in me. I'm more active than most of my friends, I think because I see life as something to be experienced - I want to enjoy everything from the simple pleasures to the more novel and unexpected. I've always had a long bucket list and while I may never accomplish everything, I'm certainly going to try. I still have the ability to "make music". There's still another album in me dying to be made.

What energizes me... Knowing I'm doing everything I can to create my fulfilling life. For me, experiences are extremely important, but they aren't as meaningful or as exciting if I experience them alone. No matter what I'm doing it's always better when I get to share it with my family and friends - old and new.

What drains me... As an elder, I'm grossly misunderstood. I'm often viewed as just a bundle of medical needs, rather than a vibrant contributor to this society. I feel I've been homogenized, institutionalized, and deindividualized. I've been given the label of "senior" which to me screams stereotypical elderly, which I'm far from. I hate it when my aspirations are suffocated and contracted. I hate feeling as if I'm living as an outcast in society.

How my life is changing... Even while things are becoming harder for me (fitness, mobility, cognition), I still have my soul and it still aspires. I'm realizing it's OK to get support in order to continue living life on my terms.

What I increasingly value and treasure... Time, living in the moment. The people I trust. I realize I need to be able to put my trust in others who can help me experience life to its fullest potential.

**To be worthy of my attention you need to...** Be the conduit for a life well lived, provide the support and encouragement that helps me trust that you'll do everything in your power to support my ambitions; be true to your word - consistently demonstrate how I can continue to get the most out of this life ... AND DON'T make promises you can't deliver on.



#### The Renew logo

The preferred version of our logo is the full color reverse. It's an off-white logo accented by taupe copy, on a field of rich, Renew blue.



## The Renew logo

Of course, many versions of the Renew logo exist to cover all possible applications. You can find them all in the Renew brand asset archive.



Full color reverse



One color off-white



Black







One color blue



White

#### The Renew logo – community versions

Please use the individual community logos whenever possible.



















#### The Renew color palette

The Renew colors are rich and understated. We have taken the industry norms of navy blue and brown and pushed them into a sophisticated space that is uniquely our own.

Renew's deep blue-green is our primary color, accented by taupe and off-white. Dark taupe and sage green serve as secondary colors. We refrain from using stark white or black except when absolutely necessary.

PMS	PMS	PMS	PMS	PMS
309c	7503c	7527c	2326c	625c
CMYK	CMYK	CMYK	CMYK	CMYK
c99 m27 y22 k72	c10 m15 y50 k32	0, 1, 5, 9	c45 m44 y67 k14	c64 m16 y45 k30
RGB	RGB	RGB	RGB	RGB
rO g66 b82	r178 g158 b105	r232 g230 b220	r140 g126 b91	r103 g139 b122
HEX	HEX	HEX	HEX	HEX
004252	B29E69	E8E6DC	8C7E5B	678B7A



#### The Renew fonts

Our typefaces are classic, understated, and free for everyone to install and use. You can find them here: <u>Josephin Sans</u> & <u>Crimson Text</u>, or in the Renew brand asset archive.

## Josefin Sans

Josephin Sans light
Josephin Sans regular
Josephin Sans semibold
Josephin Sans bold

#### Crimson Text

Crimson Text regular
Crimson Text italic
Crimson Text semibold
Crimson Text semibold italic

# Headline Treatment 1 Headline Treatment 2

Subhead treatment 1
SUBHEAD TREATMENT 2

Body copy treatment I lorem ipsum dolor sit amet, consectetuer adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliquam erat volutpat. Ut wisi enim ad minim veniam, quis nostrud exerci tation ullamcorper suscipit lobortis nisì ut aliquip ex ea commodo consequat. Duis autem vel eum iriure dolor in hendrerit in vulputate velit esse molestie consequat, vel

Body copy treatment 2 lorem ipsum dolor sit amet, consectetuer adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliquam erat volutpat. Ut wisi enim ad minim veniam, quis nostrud exerci tation ullamcorper suscipit lobortis nisl ut aliquip ex ea commodo consequat. Duis autem vel eum iriure dolor in hendreit in vulputate velit esse molestie consequat, vel illum dolore eu

Iconic imagery & flourishes

## Iconic imagery & flourishes

Iconic imagery and graphic flourishes can be used as understated accents to liven up layouts.





## Photography

#### **Celebrating Characters**

We aim to capture candid "action" portraits of residents while they are in the act of enjoying Renew experiences, big and small.

We'll get past the stereotypes and celebrate our residents' unique personalities/quirkiness. We'll show them enjoying and benefiting from Renew's unique offering; living healthier, more connected lives.

This approach will allow us to use experiences as both a backdrop and a catalyst. Our residents' unique personalities, interests, senses of humor, histories, naturally come out as they participate. Our imagery is inherently authentic and relatable. It also looks dramatically different than the rest of the industry (selling real estate or forced resident & staff interaction shots).

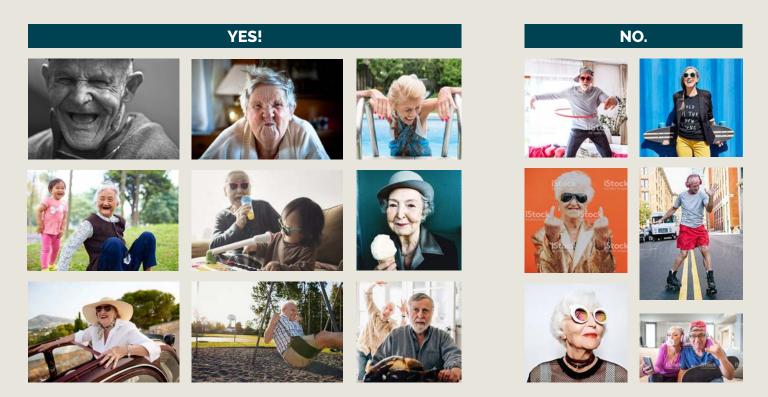
Resident-focused shots - candid, action-portraits, close-ups(hands, smiling eyes, etc.)

Shared interest & interactions shots - residents with residents, residents with instructors, residents with employees

**Multi-generational shots** - Residents with their adult children, residents with grandchildren, residents enjoying an activity with the whole family/group.

## Photography - celebrating characters

Interesting, age-appropriate personalities, not cliches and stereotypes.



## Photography - activity and interaction

Residents, friends, and families enjoying a life filled with experiences.



## Photography - details tell the story

Crows feet explained through smiling eyes, old and young hands interacting through a project, little hands covering the eyes of a smiling old face. Let's celebrate the details of age and interactions.



## Photography - Our ever-growing photo archive

Renew has created a set of experience-based shots to get us off the ground and we plan to add real experience imagery as they are captured at our events. You can access all of our photography via the Renew asset library.





#### Our website

www.renewsenior.com









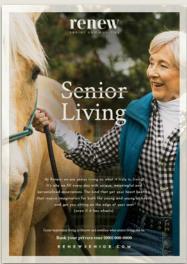




## Brand ad campaign

3 ads that help to define our unique approach and the emotion of our brand, produced as a complete set of versions for both digital and print.









#### Brand ad template

A simple, well branded set of digital & print templates ready for customization.























#### Tri-fold brochures



## Corporate identity materials



## Signage

Monument signs & shuttle graphics for each facility.









#### The Renew brand asset archive

All of the files you need to create work for Renew are organized in our archive, and we'd love to share them with you.

Please contact a member of the senior staff to set up your access credentials.







The temporary archive location can be accessed <u>here</u>.

## Thank you.

